

Managed Payment Service

Superior business performance. Guaranteed.



Now, convert more sales, eliminate fraud and security risk, and scale with ease.

We'll professionally manage payment operations so you can focus resources on your business. With our Managed Payment Service you get superior business results, without the headaches.

Business Improvement

Boost Sales Conversion

It's not uncommon for our service to lift valid order conversion 37% or more. Your assigned Payment Analyst will monitor order rejection and payment failures, and implement payment management strategies to increase conversion and retention. And, with our full array of global payment options, you'll have the preferred payment methods you need to capture more sales worldwide.

Eliminate Order Review, Chargebacks and Security Risk

No more fraud hassle. Our staff of professional fraud analysts constantly monitor screening strategies and results to minimize fraud loss and optimize sales conversion. And, we'll handle all chargeback administration and re-presentation. Further, if desired, we will accept transaction liability and eliminate your chargeback risk completely.

Eliminate payment data handling risks. All payment information can be securely stored at CyberSource—and off your networks. And, for added security, CyberSource will host the payment fields within your checkout page so sensitive data never even touches your systems.

Scale Easier with Less Cost. Guaranteed.

We'll actively manage processing to minimize downgrades and cut processing costs. And, by using our managed payment service you turn payment overhead into a low, variable cost—while aligning current resources to other strategic business operations. The result? Less complexity. Lower overall processing costs. More easily scaled operations.

Business Performance Guarantee. You get the power of a worldwide, fully managed, \$35Billion payment operation—without the headaches. Even better, you'll have the peace of mind. We deliver on performance metrics and stand behind them with our exclusive business performance guarantee.

Features

Assigned Payment Analyst

A certified payment analyst will be assigned to your account and assume responsibility for business performance. Your analyst will be your primary operations contact and engage all other CyberSource staff required to deliver the results agreed.

Merchant Accounts to Accept Payments Worldwide

We'll supply all of the merchant accounts necessary to process domestically or globally. There's no need to deal with multiple banks. Accept worldwide and regional credit/debit cards, eChecks/direct debit, bank transfers, and more. Transact in over 128 currencies.

Risk Management Systems & Analysts

Your service includes the hosted risk management system, tools, and experienced analysts required to actively monitor your transactions, control fraud and optimize sales results.

Order Review & Chargeback Management

Our staff of highly experienced order review specialists review outsourced orders and manage chargeback re-presentation to maximize conversion and revenue retention.

Interchange & Payment Failure Management

Your Payment Analyst will actively monitor interchange costs and recurring billing processing—taking proactive steps to eliminate remaining downgrades and recover billing failures.

Payment Security and Monitoring

The included Secure Storage and Hosted Payment Acceptance services keep sensitive payment data off your network to increase security, streamline compliance and decrease risk. At your discretion, quarterly PCI vulnerability scans will be initiated and reviewed by your Payment Analyst.

Business Performance Guarantee

CyberSource will work with you to set operating metrics. These metrics will become our measure of success and the basis for our Business Performance Guarantee, a CyberSource exclusive.

System Design and Installation

Our team of experienced payment consultants stand prepared to assist with payment and risk systems planning, process design, implementation and integration. *Optional, separately priced.*

1-888-330-2300
www.cybersource.com

CyberSource[®]
the power of payment