

CyberSource

Payment Management for Demandware

Simplifying Payment Management



Capture more revenue by accepting payment in 190+ countries.
Close your fraud threat window without alienating your best customers.

Demandware LINK Integration

The CyberSource Payment Management Services have pre-built integrations to the Demandware eCommerce Platform.

See back for details.

Capture Sales In 190+ Countries.

- Visa
- MasterCard
- American Express
- Discover
- JCB
- PayPal
- Bill Me Later
- Multi-Currency Payments
- *Optional:* Merchant Acquiring Services

Payer Authentication.

Our Payer authentication services gives you the online payment guarantees and discounts offered by major card brand programs (Verified by Visa, MasterCard SecureCode).

Simplify Tax Calculation.

CyberSource Tax Calculation Service provides real-time tax calculation for orders originating worldwide — allowing businesses selling online and via call centers to avoid the risk and complexity of managing online tax calculation.

Global Fraud Management

CyberSource's Decision Manager includes the world's largest fraud detection radar — data insight derived from the over 60 billion transactions processed annually by Visa and CyberSource, supplemented by 200 validation and correlation tests— enabling you to make faster, more accurate order acceptance decisions. CyberSource also provides **managed services**, staffed by experts from various industries, to complement your skills and expertise.



Speed Reconciliation. Improve Collection.

Automate up to 90% of electronic payment reconciliation and chargeback management (representation) processes. Automatically downloads processor reports, matches payments to orders, represents chargebacks, and generates exception reports.

The Right Choice for Your Demandware Solution

- ✓ Built-in CyberSource processing interface makes it easy to get started.
- ✓ Built-in real-time Global Tax Calculation services, covering 44,000 tax jurisdictions in the United States and Canada and real-time calculation of VAT in more than 30 countries.
- ✓ Built-in fraud and security services help protect you from payment fraud and security risks.
- ✓ Process popular payments in 190+ countries with consolidated reporting to make reconciliation easier.
- ✓ CyberSource processes over \$158B worth of eCommerce payments annually.
- ✓ Today, over 330,000 businesses worldwide use CyberSource solutions.



CyberSource®
the power of payment

Demandware and CyberSource Make it Easy

Get Started Fast. CyberSource and Demandware have eliminated the integration hurdle when adopting CyberSource's Payment Management platform. The CyberSource Integration to Demandware eCommerce Platform enables turnkey access to various Payment Management Services to dramatically reduce the cost of implementation and time to market.



Built-in and Available Payment Services for the Demandware eCommerce Platform

Payment Service	Implementation
Global Payment Acceptance	
Visa, MasterCard, Discover, Amex	Integrated
Diners Club, JCB, Maestro, Solo	Integrated
PayPal, Bill Me Later	Integrated for BML
Electronic Checks	Available via CyberSource Virtual Terminal
Fraud Management	
Billing Address Verification (AVS)	Integrated
Global Delivery Address Verification	Integrated
Card Verification Number (CVV)	Integrated
Decision Manager (includes device fingerprinting technology)	Integrated
Payer Authentication (Verified by Visa®, MasterCard SecureCode®)	Professional Services engagement
Compliance	
Global Tax Calculation	Integrated
Export Compliance	Professional Services engagement
Payment Security Remediation (PCI DSS)	
Payment Tokenization	Professional Services engagement
Hosted Payment Acceptance	Professional Services engagement



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