

You can determine your transaction status for successes and declines by count and amount. Examine your data by country, currency, processor, and payment type method.

Historical Analytics Authorizations: Authorization Conversion Rate

Review the positive and negative changes in authorization counts and amounts by main processor and main currency from the prior period. Explore your decline count, amounts, share, and rates by processor and currency.

1. From the left navigation panel go to **Analytics > Historical > Authorizations**.
2. For the selected time period, you can review changes in authorization successes and declines by count and amount compared to the previous time period. These measures apply to the metrics (green indicates positive and red indicates negative) within that period and the **Authorizations Summary** bar chart.
3. In the **Transaction Status** drop-down menu, choose **Declines**.
4. Review changes from the prior period for the total declines in count and amounts and see the decline rate and amount in the **Authorizations Summary** bar chart.
5. At the bottom of the **Authorization Summary** bar chart, select **Processor** from the **Split Share by Dimension** drop-down menu to reveal a time series chart for **Rate** above the bar chart. Selecting **Processor** from the drop-down menu adjusts both charts.
6. Hovering over any element in either chart displays a pop-up with additional details for the selected **Split Share by Dimension** drop-down menu.
7. In the **Choose a filter** drop-down menu, choose **Processor** and select a processor to explore.
8. Review the positive and negative changes from the prior time period for total declines, counts, and amounts. Use the **Authorization Summary** charts to review the decline rate and amount.
9. In the **Choose a filter** drop-down menu, choose **Currency** and repeat the process above.
10. Select the **Show Tabular View** toggle to see the data filtered using **Processor, Currency,** and other dimensions.
11. To explore data further, click the **Export** button. A pop-up menu appears with two selections: **Export as CSV** or **Export as JSON**.

In summary, you can monitor and determine the decline counts, amounts, and rates by various dimensions. Review the tabular data to determine what to download.

For more information contact your CyberSource account rep or visit us at <https://www.cybersource.com/en-us/support.html>