

# CYBERSOURCE FRAUD ALERT

CyberSource®  
the power of payment

Traditionally, online merchants receive chargeback notices 4-6 weeks after the purchase transaction. This is often too late for you to take action to prevent the chargebacks, resulting in financial loss. With CyberSource Fraud Alert, you receive notifications in near real-time as soon as the issuing bank confirms the fraud, allowing you to take action quickly to prevent chargebacks.



## You can benefit from every Fraud Alert

- Stop fulfillment and save on cost of goods and services sold
- Cancel and refund the transaction to prevent chargebacks and related costs
- Update your fraud system more quickly to improve future fraud detection
- Accept more orders with confidence
- Easy service add-on for CyberSource customers

See the benefits for yourself. Contact your CyberSource account representative or call 1-888-330-2300 to learn more.

## Fraud Alert Platform

CyberSource has partnered with Ethoca to use its platform to deliver the Fraud Alerts. Ethoca's relationship with issuing banks and Visa, Inc. enables them to provide confirmed fraud alerts more quickly. Ethoca is connected to 60% of the card issuers in North America, delivering nearly \$70 Million of fraud alerts. Hundreds of merchants, including 17 of the top 20 online merchants, use Ethoca to prevent chargebacks and save on costs.



CyberSource Corporation, a wholly owned subsidiary of Visa Inc., is a payment management company. More than 400,000 businesses worldwide use CyberSource and Authorize.Net brand solutions to process online payments, streamline fraud management and simplify payment security. The company is headquartered in Foster City, California, and maintains offices throughout the world. For more information, please visit [www.cybersource.com](http://www.cybersource.com).