Historical Analytics provides deep payments intelligence insights highlighting performance overview, authorizations, and captures. Showing settlement by counts, amounts, and channel.

Access

Go to https://ebc2.cybersource.com to enter login information:
Organization Name: your Account or Merchant ID
User Name: your CyberSource credentials
Password: your CyberSource password

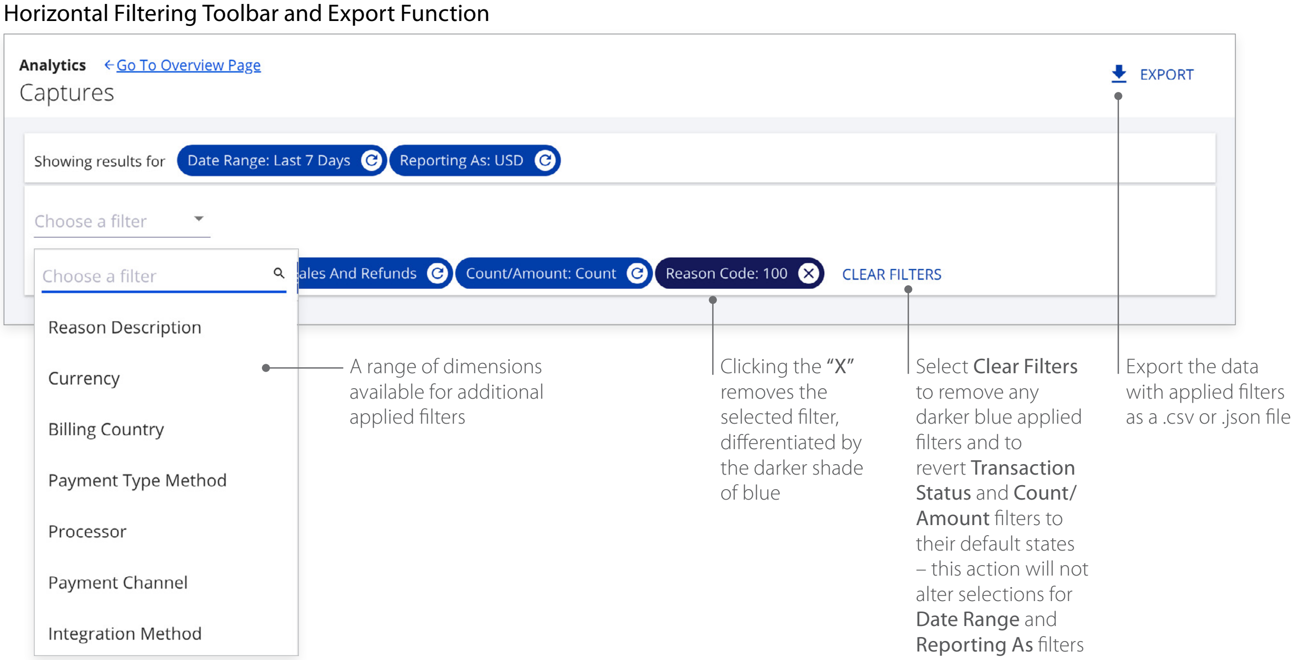
Expand the left navigation panel and click on **Analytics**. Under **Historical**, select **Captures**.

Historical Analytics Captures

Section 1 Horizontal Filtering Toolbar and Export Function

If logged in to the SSO or "_acct" level, the **Captures** section of Historical Analytics will display default results for **Date Range: Last 7 Days**, and **Reporting As: USD**. Variations on these dimensions may be selected. Additional applied filters are located below with two default applied filters for **Transaction Status: Sales and Refunds** and **Count/Amount: Count**, plus a drop-down menu to select additional dimensions to further explore. The example below shows an applied filter for **Reason Code: 100**, with the drop-down menu revealing more filters that could be applied to **Captures** results.

Horizontal Filtering Toolbar and Export Function

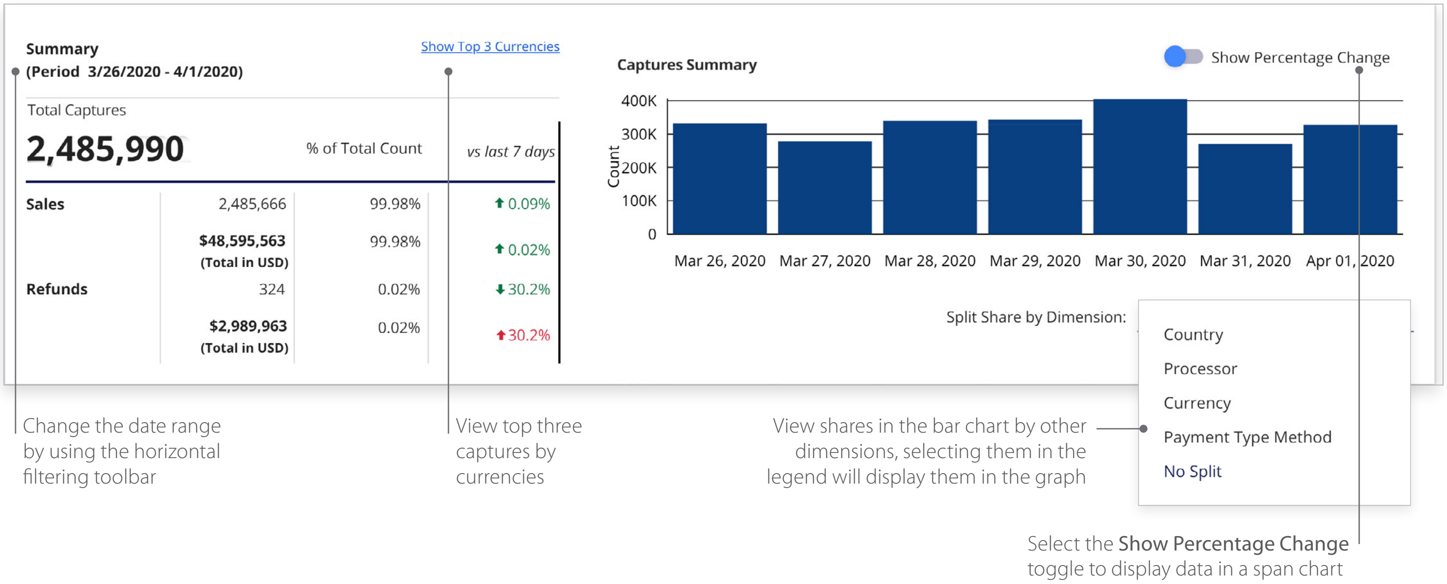


Section 2 **My Business Analytics – Captures for Sales and Refunds**

The left side of this section shows a **Summary** table with line items for **Sales and Refunds** with **Percentage of Total Count** and the rate in the selected date range. A text link to **Show Top 3 Currencies** expands to reveal the next two currencies with the most captures.

The right side of the section shows the **Captures Summary** bar chart with a default **No Split** share view. Selecting categories from the drop-down menu displays dimensions that can be revealed by hovering over their respective legends. Hovering over any category in a legend brings focus to that category in each bar. Clicking on a legend category makes it unavailable and temporarily removes the content from the display. Clicking again on the category restores the content to its original state.

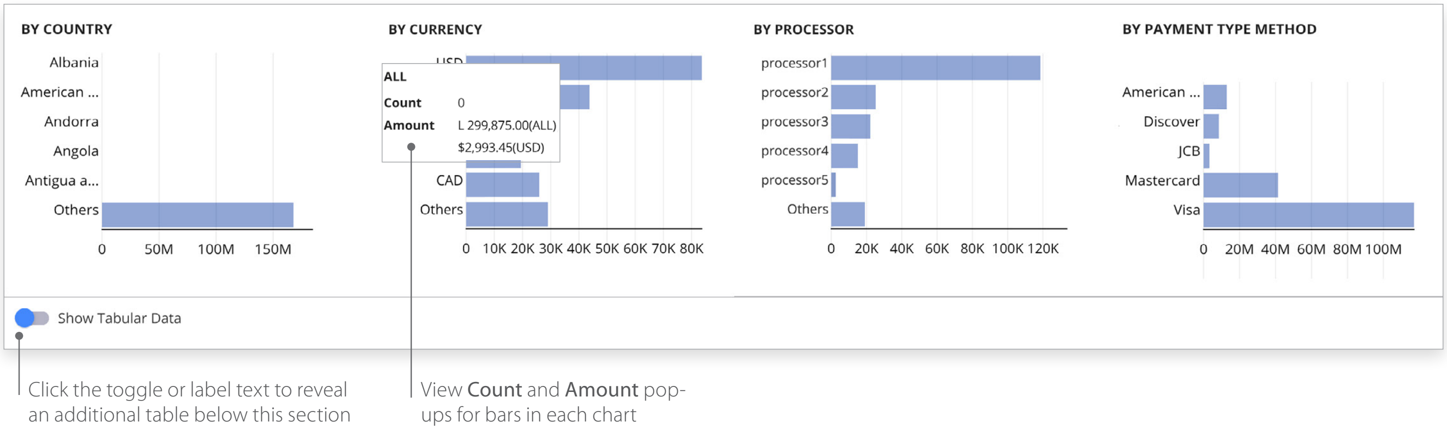
My Business Analytics – Captures for Sales and Refunds



Section 3 **Comparisons for Sales and Refunds**

A series of four bar charts showing comparisons by **Country**, **Currency**, **Processor**, and **Payment Type Method**. Hovering over any bar in a chart displays a pop-up for **Count** and **Amount** for that category. Selecting the **Show Tabular Data** option below the comparisons bar charts reveals the **Capture Summary Data for Sales and Refunds** table with additional data.

Comparisons for Sales and Refunds



Section 4 Capture Summary Data for Sales and Refunds

Clicking the **Show Tabular Data** toggle moves it to the right and reveals a table with all dimensions used to display the data. Selecting the arrows next to each header displays the data in alphabetical order from A to Z or Z to A. Filter fields below the header allow for searching within the category. The header area scrolls horizontally to reveal more dimensions.

Capture Summary Data for Sales and Refunds

Show Tabular Data

Capture Summary Data for Sales And Refunds

Date	Transaction Type	Reason Code	Reason Code Description	Payment Type Method	Processor	Country	Currency...
Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
2020-05-22	sales	100	SOK	Visa	processor1	United Stat...	USD
2020-05-22	refunds	100	SOK	Visa	processor1	United Stat...	USD
2020-05-22	sales	100	SOK	Visa	processor2	United King...	GBP
2020-05-22	refunds	100	SOK	Visa	processor2	United King...	GBP
2020-05-22	sales	100	SOK	Visa	processor3	Puerto Rico	USD
2020-05-22	refunds	100	SOK	Visa	processor3	Puerto Rico	USD
2020-05-22	sales	100	SOK	Visa	processor4	Canada	USD
2020-05-22	refunds	100	SOK	Visa	processor4	Canada	USD

The **Show Tabular Data** toggle selected to display the table

Adjust the width of each column

Scroll horizontally within the header bar or within the table

Enter a search term to explore specifics

Select an arrow to change content order

Historical Analytics Summary

Descriptive analytics with payer authorizations, authorizations, captures and settlement by counts, amounts, channel, and BIN. Performance summary data visualizations are displayed by the following dimensions:

- Processor
- Reason code
- Payment type method
- Country
- Currency
- Count
- Amount in local currency
- Amount in single currency
- Channel
- Issuer BIN

For more information contact your CyberSource account rep or visit us at https://www.cybersource.com/en-us/support.html

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