

Historical Analytics provides deep payments intelligence insights highlighting performance overview, authorizations, and captures and that shows settlement by counts, amounts, and channel.

Access

Go to <https://ebc2.cybersource.com> to enter login information:

Organization Name: your Account or Merchant ID

User Name: your CyberSource credentials

Password: your CyberSource password

Expand the left navigation panel and click on **Analytics**. Under **Historical**, select **Overview**.

Historical Analytics Overview

Section 1 Horizontal Filtering Toolbar

If you are logged in to the SSO (_acct) level, the **Overview** section of Historical Analytics displays default results for **Merchant ID: All** and **Date Range: Last 7 Days**. You can choose additional dimensions such as a specific MID or custom date range.

Horizontal Filtering Toolbar



Left Module Authorizations Card

You can view merchant authorizations by **Count** or **Amount** with interactive donut and bar charts. Top-level call outs in the selected time period for **Total Authorizations**, **Successes**, and **Declines** are shown above the charts. The donut chart shows pop-ups for **Successes** and **Declines** rates. The bar chart breaks out authorizations along **Reason Descriptions** with pop-ups for each section. Hovering over any code in the legend brings focus to that area in each bar. Clicking on a legend reason code makes it unavailable and temporarily removes the content from the display. Clicking again on the code restores the content to its original state.

Authorizations Card

Authorizations by Count (Last 7 Days)

Total Authorizations	Successes	Declines
103.25K	93.05K	10.2K
↑60.34% vs Last 7 Days	↑55.6%	↓35.94%

Change measure between Count and Amount

Top-level call outs for Authorizations, Successes, and Declines

Hovering over the donut chart shows Successes and Declines rates in a pop-up

Legend: hovering over the Reason Descriptions focuses the bar chart for the selected code, clicking once temporarily removes content, and clicking again restores content

Links go to other sections in Historical Analytics

View Authorizations | View Deep Decline | View BIN | View Country | View Order Conversion

Declines: 4.75% ↓11.09%

Successes: 95.25% ↑0.57%

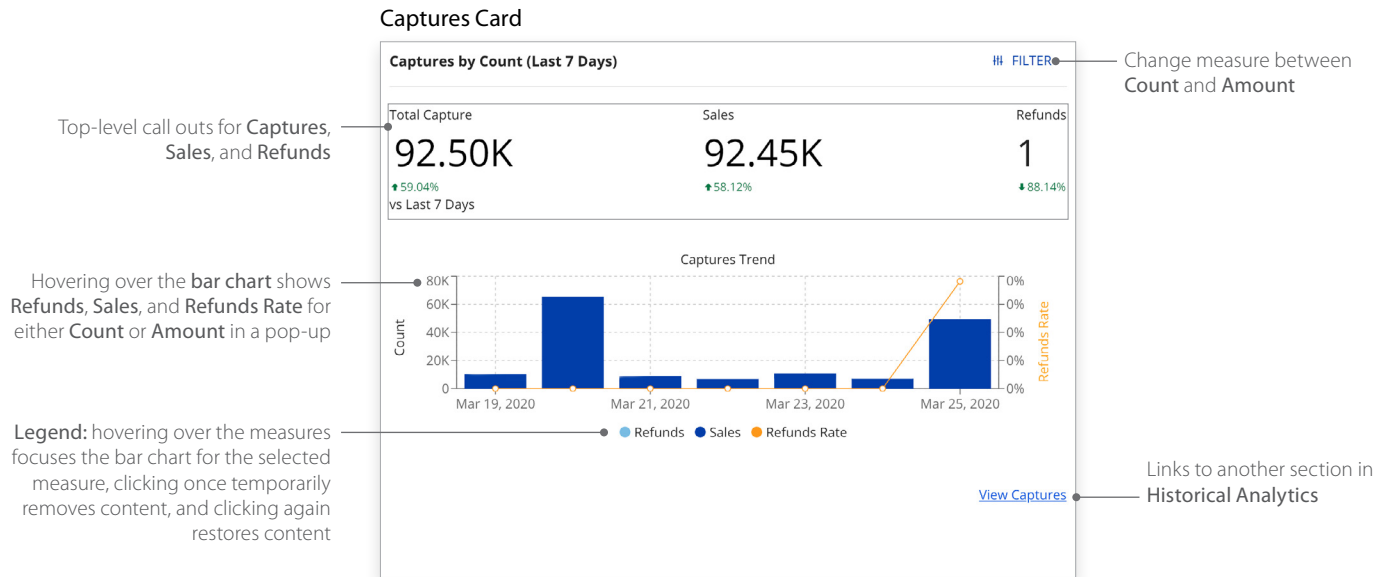
Reason Descriptions Legend:

- DCALL
- DINVALIDCARD
- NULL
- SOK
- DCARDEXPIRED
- ESYSTEM
- DCV
- DAUTHENTICATE
- ETIMEOUT
- DCARDREFUSED
- DINVALIDDATA

Hovering over the bar chart shows Reason Descriptions measures by Count and Amount in a pop-up. Selecting a bar takes the user to the Deep Decline area of Historical Analytics.

Right Module Captures Card

View merchant captures by **Count** or **Amount** with interactive bar chart. Top-level callouts in the selected time period for **Total Captures**, **Sales**, and **Refunds** are shown above the charts. The bar chart shows **Captures**, **Refunds**, **Sales**, and **Refunds Rate** with pop-ups for each bar that show either **Count** or **Amount**. Hovering over any category in the legend brings focus to that area in each bar. Clicking on a legend category makes it unavailable and temporarily removes the content from the display. Clicking again on the category restores the content to its original state.



Historical Analytics Summary

Descriptive analytics with payer authorizations, authorizations, captures and settlement by counts, amounts, channel, and BIN. Performance summary data visualizations are displayed by the following dimensions:

- Processor
- Reason code
- Payment type method
- Country
- Currency
- Count
- Amount in local currency
- Amount in single currency
- Channel
- Issuer BIN

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