

Historical Analytics provides deep payments intelligence insights highlighting performance overview, authorizations, and captures. Showing settlement by counts, amounts, and channel.

### Access

Go to <https://ebc2.cybersource.com> to enter login information:

**Organization Name:** your Account or Merchant ID

**User Name:** your CyberSource credentials

**Password:** your CyberSource password

Expand the left navigation panel and click on **Analytics**. Under **Historical**, select **Settlements**.

## Historical Analytics Settlements

### Section 1 Horizontal Filtering Toolbar and Export Function

If logged in to the SSO or “\_acct” level, the **Settlements** section of Historical Analytics will display default results for **Date Range: Last 7 Days**, and **Reporting As: USD**. Variations on these dimensions may be selected. Additional applied filters are located below with two default applied filters for **Transaction Status: Settlements and Chargebacks** and **Count/Amount: Count**, plus a drop-down menu to select additional dimensions to further explore. The example below shows an applied filter for **Currency: EUR**, with the drop-down menu revealing more filters that could be applied to **Settlement** results.

#### Horizontal Filtering Toolbar and Export Function

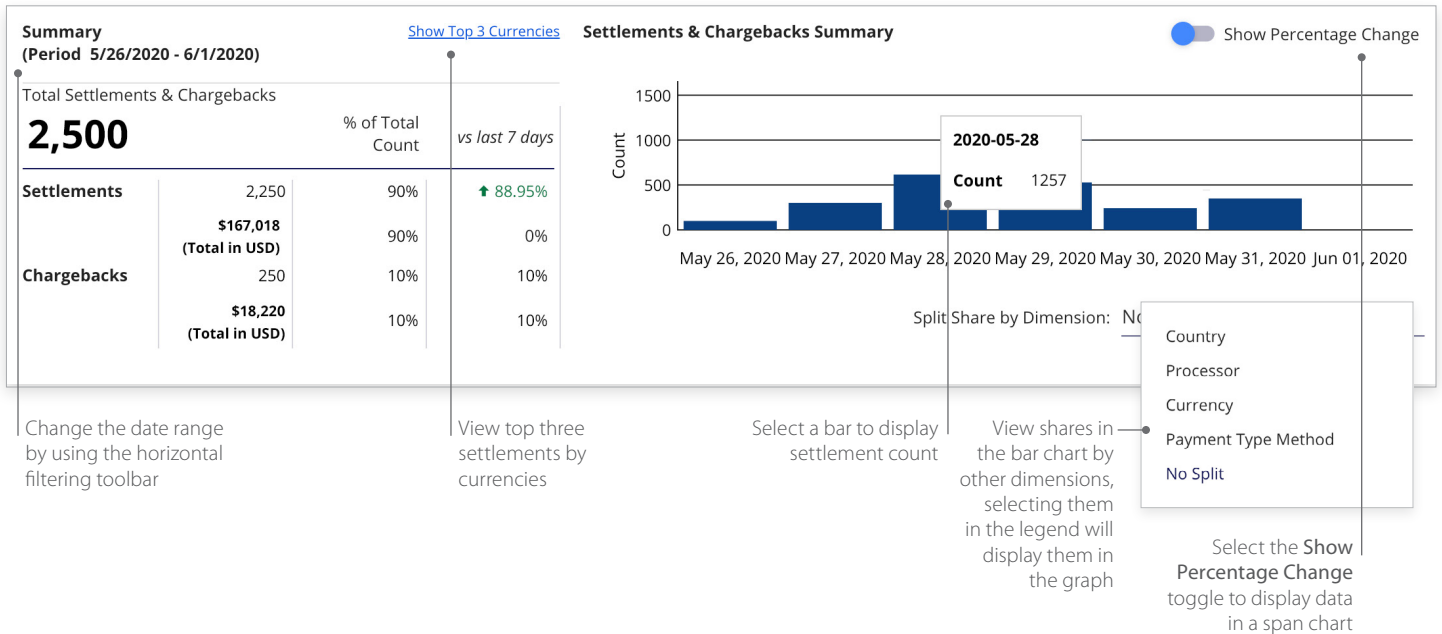
The screenshot shows the 'Settlements' page in the CyberSource Business Center. At the top, there is a navigation bar with 'Analytics' and a link to 'Go To Overview Page'. Below this, the page title 'Settlements' is displayed. The main content area features a horizontal filtering toolbar. It starts with 'Showing results for' followed by two filter buttons: 'Date Range: Last 7 Days' and 'Reporting As: USD'. Below these are three filter buttons: 'Settlements And Chargebacks', 'Count/Amount: Count', and 'Currency: EUR'. To the right of these buttons is a 'CLEAR FILTERS' button. An 'EXPORT' button with a download icon is located in the top right corner. A dropdown menu is open under the 'Choose a filter' label, listing options: 'Billing Country', 'Processor', 'Integration Method', 'Payment Channel', and 'Payment Type Method'. Four callout boxes provide instructions: 1. Points to the dropdown menu, stating 'A range of dimensions available for additional applied filters'. 2. Points to the 'Currency: EUR' button, stating 'Clicking the "X" removes the selected filter, differentiated by the darker shade of blue'. 3. Points to the 'CLEAR FILTERS' button, stating 'Select Clear Filters to remove any darker blue applied filters and to revert both applied filters to default states – this action will not alter selections for Date Range and Reporting As filters'. 4. Points to the 'EXPORT' button, stating 'Export the data with applied filters as a .csv or .json file'.

## Section 2 My Business Analytics for Settlements and Chargebacks

The left side of this section shows a **Summary** table with line items for **Settlements** and **Chargebacks** with **Percentage of Total Count** and the rate in the selected date range. A text link to **Show Top 3 Currencies** expands the table to reveal the next two currencies with the most settlements and chargebacks.

The right side of the section shows the **Settlements and Chargebacks Summary** bar chart with a default **No Split** share view. Selecting categories from the drop-down menu displays dimensions that can be revealed by hovering over their respective legends. Hovering over any category in a legend brings focus to that category in each bar. Clicking on a legend category makes it unavailable and temporarily removes the content from the display. Clicking again on the category restores the content to its original state.

### My Business Analytics for Settlements and Chargebacks



Change the date range by using the horizontal filtering toolbar

View top three settlements by currencies

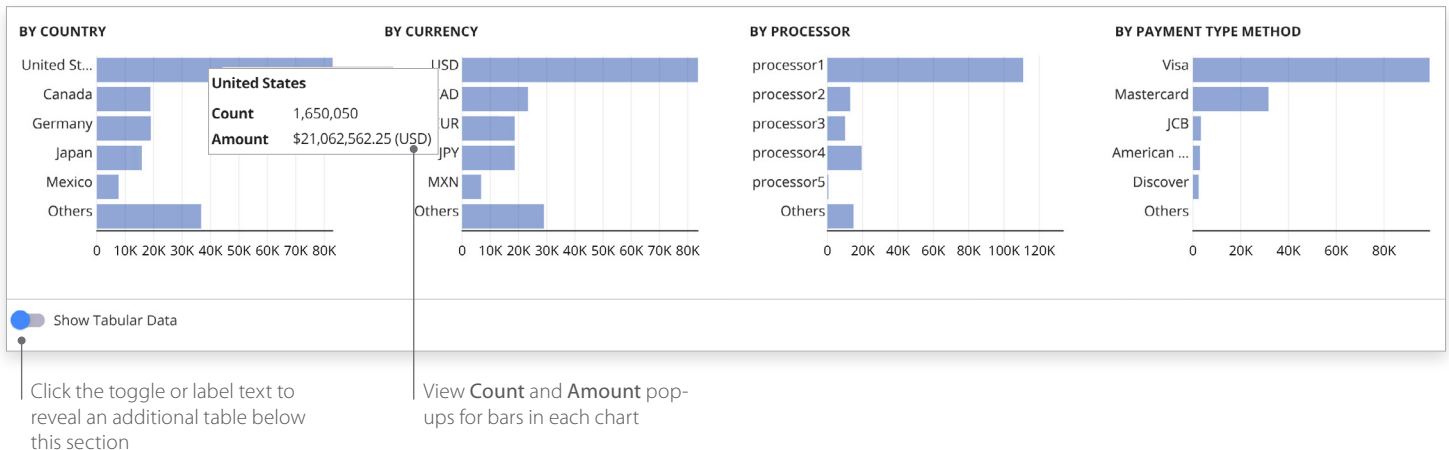
Select a bar to display settlement count

View shares in the bar chart by other dimensions, selecting them in the legend will display them in the graph

## Section 3 Comparisons for Settlements and Chargebacks

A series of four bar charts showing comparisons by **Country**, **Currency**, **Processor**, and **Payment Type Method**. Hovering over any bar in a chart displays a pop-up for **Count** and **Amount** for that category. Selecting the **Show Tabular Data** option below the bar charts reveals the **Settlement Summary Data** for Settlements and Chargebacks.

### Comparisons for Settlements and Chargebacks



## Section 4 Settlement Summary Data for Settlements and Chargebacks

Clicking the **Show Tabular Data** toggle moves it to the right and reveals a table with all dimensions used to display the data. Selecting the arrows next to each header displays the data in alphabetical order from A to Z or Z to A. Filter fields below the header allow searching within the category. The header area scrolls horizontally to reveal more dimensions.

### Settlement Summary Data for Settlements and Chargebacks

Show Tabular Data

**Settlement Summary Data** for Settlements And Chargebacks

Date	Transaction Type	Payment Type Method	Processor	Country	Currency	Count	Amount(local)
Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
2020-05-26	settlements	Unavailable	processor1	Canada	CAN	25	
2020-05-26	settlements	Unavailable	processor4	United States	USD	22	
2020-05-27	settlements	Unavailable	processor2	Germany	EUR	64	
2020-05-27	settlements	Unavailable	processor2	United States	USD	70	
2020-05-28	settlements	Unavailable	processor3	Brazil	BRL	55	
2020-05-28	settlements	Unavailable	processor5	France	EUR	17	
2020-05-29	settlements	Unavailable	processor4	Japan	JPY	37	
2020-05-29	settlements	Unavailable	processor2	Canada	CAN	47	

The **Show Tabular Data** toggle selected to display the table

Adjust the width of each column

Enter a search term to explore specifics

Scroll horizontally within the header bar

Select an arrow to change content order

## Historical Analytics Summary

Descriptive analytics with payer authorizations, authorizations, captures and settlement by counts, amounts, channel, and BIN. Performance summary data visualizations are displayed by the following dimensions:

- Processor
- Reason code
- Payment type method
- Country
- Currency
- Count
- Amount in local currency
- Amount in single currency
- Channel
- Issuer BIN

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